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# Dhesi Group Plc

## Security Services Newsletter

VOLUME 1 ISSUE 2

19/08/2009

In our last newsletter issue, we emphasised the value of planned security procedures. Important elements of an analysis were given to help you in your strategy to assess and reduce the risk of crime and improve working environment.

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### Company News

Security patrols are an important part of Dhesi Group operations. To develop the current activities at Shard, RFID patrol systems have been installed at various locations. The systems ensure that personnel assigned to specific tasks complete their duties on time and at the correct locations.

As part of Dhesi's award scheme for best practice, security management are introducing a new category of Security Guard Award. The award will be handed out quarterly to a security professional in recognition of their best practices.

Around your workplace, you may notice a suggestion box. This aims to give opportunity to all workers for participating in continuous improvement process by giving their innovative and creative idea and getting them implemented for achieving business excellence.

### Industry News

**3 July 2009:** A Blackburn woman has been found guilty of working as a security director without holding a licence from the Security Industry Authority.

The Security Industry Authority (SIA) has launched its latest online facility to enhance the licence application process. The new direct link, from the SIA to the UK Passport Service, allows the SIA to check an applicant's passport details and identity without the need for the applicant to submit their passport document.

The clamping of cars by private companies in England and Wales is legally shaky and could breach human rights, the RAC Foundation has claimed.

Electronic access control systems are increasingly being used to enhance safety and security in schools and colleges, but the technology has additional applications that can also cut costs and streamline administration in other areas (BSIA).

### Codes of Practice

An important reminder:

When on duty all security officers are to clearly display their SIA licence.

The origins of access control:

The objective is to allow access automatically to authorised personnel and to exclude automatically non-authorised personnel.

## Alliance

### The Inner Defences

Visual inspections by irregular patrols through offices spaces or an industrial complex are vital to the security program's success.

It is equally important to sweep the facility after closing time. Note that patrols should be made at least once each hour – more often if the area and the size of the guard force permit. Guard must pay particular attention to any signs of tampering with locks, gates, fences, doors, or windows. The presence of unusual items or events should be noted for further action.

In patrolling office buildings and sites, it is wise to stop occasionally for a long enough period of time to listen for any sounds that might indicate the presence of an intruder. It is equally important that patrols in any facility be alert to any condition that might be hazardous. These might be anything from an oil slick in a typically trafficked area to a heater left on and unattended. Conditions presenting an immediate danger must be corrected immediately; others must be reported for corrections. All of them must be noted in the security log and on the appropriate form.

New guard patrols systems are to be implemented as required. Any breakdown in equipment must be reported immediately to ensure replacements are available on time.

### Faces of Dhesi Security

Getting to know the people behind the uniform



**John Richard, Project: Shard , Security Guard**  
John thinks as security guards we have to be alert all the time.

**For More Information Call:01474 833 388**

## Upcoming Events

The Dhesi events programme aims to provide information on key issues both to our customers and employees to provide essential networking opportunities.

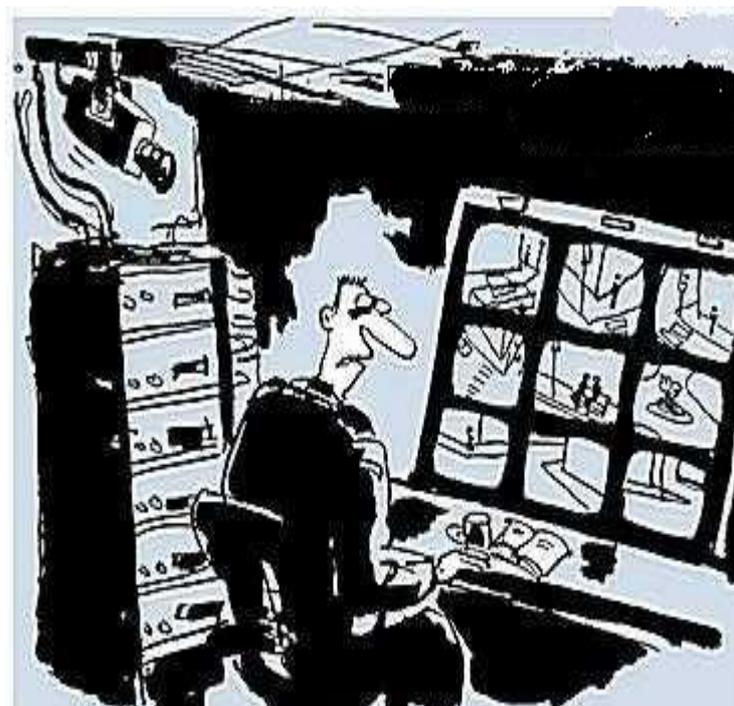
Dhesi are currently organising Project Griffin training for security guards to allow them to be trained by London Police in Counter Terrorism Measures. As this is an external training course it allows you to meet other people in the security field working around the same area.

### Listening

As mentioned earlier, Dhesi have installed suggestion boxes on it's sites to get feedback from it's customers, consumers and employees. So if you see a red box, do not hesitate to give us your opinion on our performance or any suggestions.



### Security Humour



**Or Find us at – [www.dhesiplc.com](http://www.dhesiplc.com)**